



USER AGREEMENT

At Single Mom University, we value your time. That's why we've selected only the best instructors for our classrooms. Each instructor has a personal tie to single parenthood, whether they are a single mom or former single mom, were raised by one, or have a close family member or friend who is one, these instructors care about you! This makes each class very unique. Each classroom was designed with a video lesson, approximately 10 minutes in length. The video must be watched in completion in order to move on to take the corresponding quiz. A pass rate of 80% is required to complete the class. Quizzes may be retaken, as needed. Classes also contain optional homework assignments and additional resources for continued learning, as well as the website of the instructor, if a student desires to connect with the instructor or learn more about different services and products offered by said instructor. A student may start with any category: Parenting, Finances, Health & Wellness, or Ministry Leader's Corner. Pre-requisites are only required for courses that exist in a 3-part series. A student's dashboard will give insight to courses available, completed, and successes or areas of improvement. Completion certificates can be optionally downloaded and printed for any class and maintained for personal records.

Financial Policy

A student may pay via credit card \$19.95 per month or \$199.95 per year for access to Single Mom University with an auto-renewal requirement. The student may cancel at any time. No refunds will be issued once a student has gained access for that month. If at any time and for any reason a student's payment method is revoked from Single Mom University software, the student shall no longer have access to any classes or content within the university. The student is also reminded that no duplication of completed classwork is allowed.

Software Issues

It is the student's responsibility to obtain the necessary software or hardware required to complete Single Mom University classes. Single Mom University shall not be responsible for a student's failed computer, iPad, phone, or other such similar device, that may prevent said student from having access to coursework within a given month. It is the responsibility of Single Mom University to keep the program up and running 24 hours per day 7 days per week. In the unlikely event that our website crashes or some additional unforeseen technology problems occur, we are happy to extend the student's membership by as many hours or days as the site was down, upon written request.